



Neuse River
Equine Hospital



NC STATE
Veterinary Hospital

To Our Valued Clients,

We have partnered with the NC State Veterinary Equine Hospital to develop the Equine Ambulatory Emergency Service, which will provide after-hours emergency care to our clients beginning July 14. This model is intended to improve the work-life balance of participating clinicians and maintain continuity of care as our caseloads continue to increase substantially.

In addition to our clinic, two other clinics currently subscribe to the service: 3H Equine Hospital and Mobile Veterinary Services and Performance Equine Veterinary Services.

The Equine Ambulatory Emergency Service will operate from 5 PM to 8 AM Monday through Friday and from 5 PM Friday to 8 AM Monday. You will continue to call our regular clinic number for emergencies, and the call will be forwarded to the NC State Equine Ambulatory Service.

The service will treat equine emergencies on farms within a 40-mile radius of the NC State College of Veterinary Medicine. For emergencies outside the radius, you will have the option to haul your horse to a clinic inside of the radius, where NC State clinicians will see the horse. If the horse cannot be trailered, then our practice will work with NC State clinicians to facilitate an exam at your farm.

Cases requiring more intensive medical or surgical treatment would be offered referral to NC State or to other regional referral hospitals.

Together with NC State, our shared goal is to provide exceptional care for your horses and a great client experience for you with limited disruptions.

We look forward to continuing to work with you and your equine companions in this new partnership. Please do not hesitate to reach out to us with any concerns or questions during this transition.